

# MARK ONE HIRE PROTECT SUMMARY OF COVER



## MARK ONE HIRE PROTECT - DAMAGE, THEFT & LOSS WAIVER

### CUSTOMER SUMMARY OF COVER

Mark One Hire Protect covers loss or damage to equipment on hire from Mark One Hire Ltd to the named hirer on the signed hire contract which must list Mark One Hire Protect and be applied at the start of each hire.

Mark One Hire Protect removes worry from the equipment rental process, offering customers peace of mind every time they hire by reducing the named renters financial liability in the event of damage or loss during the hire period.

EXCESS	LOSS VALUE	EXCESS
Amount payable by customer in the event of loss or damage	£1 - £500	£25
	£501 - £1000	£50
<b>LIMIT OF LIABILITY</b>	£1001 - £2000	£75
The liability limit is set at a maximum of £50,000 in any one claim	£2001 - £2500	£100
	£2501 - £5000	£250
	Over £5000	£500

### HOW DOES MARK ONE HIRE PROTECT WORK?

#### COST

**5%** of the equipment hire charges will be applied to the hire agreement for Small Tools.

**12.5%** of the equipment hire charges will be applied to the hire agreement for Powered Access & Plant equipment.

Cover is compulsory on all rental items unless you are able to provide proof of your own Hired In Plant Insurance.

#### COVERAGES

All costs for damages to the equipment caused during transportation, whilst in use or storage are covered subject to the liability excess amount.

All costs for replacing the equipment in the event that it is stolen or lost whilst in the customers possession are subject to the liability excess amount.

The HAE Hire Agreement terms and conditions and exclusions are below.

#### PRINCIPLE EXCLUSIONS

- Damage, theft or loss of the equipment due to wilful act, neglect & misuse including failure to clean and conduct routine maintenance as per instructions.
- Damage, theft or loss to the equipment due to fraud or dishonesty by the hirer, their employees or family members.
- Damage, theft or loss of the equipment due to inadequate safe storage. Equipment must be secured under lock and key and may only be placed on a trailer during transport.
- Rubber tyres and/or punctures.
- Unexplained Losses or malicious damage – all incidents must be reported to the Police and supported by a crime reference number within 48 hours of occurring.
- Damage caused by chemical spills, paint, concrete, masonry (or similar) spillage or overspray.
- Damage, theft or loss arising outside of the United Kingdom.
- Damage, theft or loss if the property is hired by you to another hirer (unless declared and agreed in advance).
- Terrorism, Pollution, Nuclear Contamination, War.
- Damage, theft and loss resulting from a breach by the Customer of any terms of the Contract (HAE Conditions for Hire and Sale of Goods to Consumers and Business).

For further information please ask hire counter staff for assistance or write to the directors at the head office address.

Rules and procedures apply, please see our website for more details.